

Training of Trainers Programme on 'Managing Disputes and Difficult Conversations on the Board'

The School of Corporate Governance and Public Policy, IICA organised a three-day Training of Trainers Programme on 'Managing Disputes and Difficult Conversations on the Board' from May 12 to 14, 2015 in New Delhi.

The programme shed light on Alternative Dispute Resolution Techniques that can help directors and board members to understand the reason for board conflicts and the conflict styles that they often encounter. The programme also focused on building interpersonal dispute resolution skills for board directors.

The trainers for the programme included members of Centre for Effective Dispute Resolution (CEDR) and the IFC Corporate Governance Group. The trainers hold rich experience in facilitation with the analysis of more than 100 mediation and conflict management cases to their credit (mainly organisational, intercultural and community conflicts).

The programme saw the participation of board members, trainers and corporate governance research scholars.

The programme was well received by all the participants who found the sessions useful in understanding various board conflict styles and took away useful dispute resolution methods for application in their professional level.



(L to R) Dr Niraj Gupta, Associate Professor, School of Corporate Governance & Public Policy, IICA, Ms. Vladislava Ryabota, Regional Corporate Governance Lead, South Asia, IFC, Dr Bhaskar Chatterjee, DG&CEO, IICA, Mr. Alexey Volynets, Knowledge Management Officer, IFC, Mr. James South, Director, CEDR and Ms. Suzzane Schular, Assistant Director, CEDR at the ToT programme in New Delhi