

# E-Governance

## Background:

E-Governance is the application of information and communication technology for delivering government services, exchange of information, communication transactions, integration of various stand-alone systems between government to citizen, government to business, Government to Government, Government to Employees, as well as back office processes.

The growth of E-Governance first began with National Informatics Centre (NIC) being established in 1977.

The launch of NICNET in 1987 was one of the driving force of e-Governance.

Creation of Union Ministry of Information Technology in 1999 was another step in this direction.

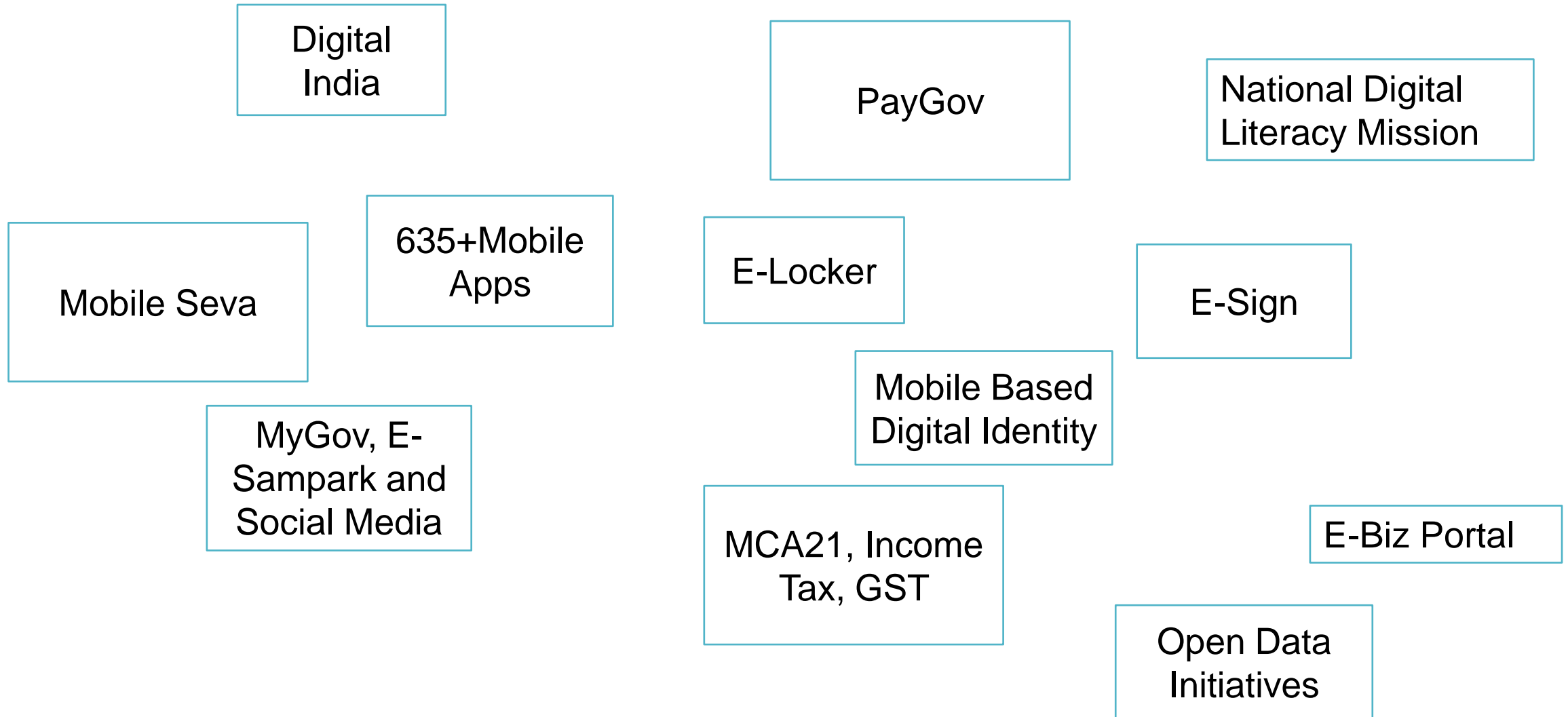
National E-Governance Plan established in 2006.

eKranti or NeGP 2.0 was also conceptualized with a focus on electronic delivery of services.

Digital India was launched on 1<sup>st</sup> July 2015 to ensure that government services are made available to citizens electronically by improving online infrastructure and by increasing internet connectivity.

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## E-Governance Initiatives by the Government:



## Benefits of E-Governance:

Greater  
Transparency

Easy  
Accessibility

Reduction in  
Corruption

Control over  
Government  
Officials

Quick revert by  
the Government

Easy to  
scrutinize by  
Government

Higher  
Compliance  
Levels

Reduction in  
Management  
Cost

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## Challenges of E-Governance:

Many people  
unable to  
access internet

Data Security /  
Cyber Attacks

Network  
connectivity  
issues

Protection  
of Privacy of  
Data

Too much  
information  
available with  
Government

Complications  
in Processes

High Cost of  
managing E-  
Governance

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